

## FAQs

### **Why am I being asked to swipe my CatCard?**

The Campus Pantry is looking to better understand the members of our UA community that access this service. This information will be used to advocate for the those who use the Pantry by securing additional funding for food and increased operations as well as to better target our marketing efforts to ensure we are reaching food insecure students.

### **Will you be able to link my CatCard to personal identifying information about me?**

After we swipe your CatCard, your StudentID number *only* will be generated into a word document. We will then send the StudentID numbers to a staff representative from the University of Arizona Assessment, Research and Grant Development Office through the UABox, a secure file sharing software. This staff member will then generate a list of demographic information based on the StudentID numbers. The staff member will then compile this data in the aggregate to send back to the Campus Pantry Assistant Dean of Students and Graduate Assistant for the Campus Pantry, and other appropriate Campus Pantry staff. The information provided will never be able to individually identify any person who utilizes the Pantry.

### **How are you protecting my information?**

The Campus Pantry staff member who uses the CatCard scanner will either be an employee of the Campus Pantry at the University of Arizona or an intern with the Pantry through an appropriate college at the University of Arizona. These staff members are required to sign a confidentiality agreement that ensures they will use the StudentID number in an appropriate manner and only for its intended purpose (to upload onto the UABox). The computer used with the CatCard scanner is University-owned and not a personal computer of any Pantry staff member. The information the Campus Pantry staff receives back will only be in aggregate, and will not be able to individually identify any person.

### **I don't want to swipe my CatCard. Can I still access the Pantry?**

Yes; we will not turn away any person who needs access to food, but would prefer not to have their CatCard swiped.

### **I have questions about what information is being accessed. Who can I speak to?**

Please reach out to the Assistant Dean of Students at [sgaskin@email.arizona.edu](mailto:sgaskin@email.arizona.edu).

### **What will you do with this information?**

This information will be used to apply for grants in order to secure more funding, food, and operational budget for the Pantry. We also hope that this data will offer us a better understanding of who is using the Pantry so we can recognize who and where we need to increase marketing efforts to meet the needs of campus.